



LODI CITY COUNCIL

Carnegie Forum
305 West Pine Street, Lodi

"SHIRTSLEEVE" SESSION

Date: September 17, 2019

Time: 7:00 a.m.

*and via conference call:

1311 Midvale Road
Lodi, CA 95240
&
437 E. Elm Street
Lodi, CA 95240

For information regarding this Agenda please contact:

Jennifer M. Ferraiolo
City Clerk
Telephone: (209) 333-6702

Informal Informational Meeting

A. Roll Call by City Clerk

B. Topic(s)

B-1 Receive Presentation Regarding Purchase and Installation of New Public Safety Solution System from Central Square (PD)

C. Comments by Public on Non-Agenda Items

D. Adjournment

Pursuant to Section 54954.2(a) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day.

Jennifer M. Ferraiolo
City Clerk

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CITY OF LODI COUNCIL COMMUNICATION

TM

AGENDA TITLE: Receive Presentation Regarding the Purchase and Installation of a New Public Safety Solution System from Central Square

MEETING DATE: September 17, 2019

PREPARED BY: Chief of Police

RECOMMENDED ACTION: Receive presentation regarding the purchase and installation of a new public safety solution system from Central Square.

BACKGROUND INFORMATION: It has been the goal of the Lodi Police Department for many years to upgrade our computer dispatch, records management, jail management, and report writing software. Our current software suite, Superion a product of Central Square, has caused many workflow problems, lost data, and user frustration since it was implemented 10 years ago.

The Police Department received live demonstrations from four vendors who appeared to have products that would match our needs. After the total evaluation process it was unanimous that the Zuercher product from Central Square Pro is the best product for our organization.

The Police Department is pleased to provide the City Council an overview of Central Square Pro's software suite. The City Council will be asked to approve the purchase at the October 2nd regular meeting.

FISCAL IMPACT: Not applicable.

FUNDING AVAILABLE: Not applicable.

Tod Patterson
Chief of Police

APPROVED: _____
Stephen Schwabauer, City Manager

The background of the image is a large, semi-transparent watermark of the Lodi Police Department seal. The seal is circular with a gold border. Inside the border, the words "LODI POLICE DEPARTMENT" are written in a circular path. In the center of the seal is a shield with a sunburst at the top, a banner across the middle with the word "POLICE", and the number "33" at the bottom. The shield is flanked by two stars.

Lodi Police Department CAD/RMS Upgrade

Background

- 2008 Lodi Police Department entered into contract with SunGard Public Sector for CAD/RMS/JMS software at a cost of \$250,000
- 2017 SunGard was acquired by an Equity Firm and renamed Superior
- 2019 Superior was acquired by CentralSquare in a public safety technology merger. The Superior product was not part of CentralSquare's future development plans.

Reasons for Change

- Since implementation, SunGard has been a frustration to end users. Lost data, duplicate work, poor workflow and inability to retrieve data are just a few of the ongoing problems.
- P.O.S.T. Organization Audit (2017)

“In aggregate, POST believes that the Lodi Police Department could potentially realize important efficiency savings through the combined reduction in report writing time and reductions in calls for service. Therefore, POST consultants consider the implementation of a new report writing system as a high priority for the agency”.
- Independent Organizational Assessment (2018)

“The Lodi Police Department’s records management and dispatch system does not meet the needs of the department. The current system is not time efficient when compared to other law enforcement dispatch and records management systems”.

Selection Process

- Tyler Technologies
- Spillman (Motorola)
- RIMS (Sunridge systems)
- Zuercher (CentralSquare Pro)



Selection Process

- Evaluation committee with employees from Records, Dispatch, Property, Patrol and Crime Analysis was formed to evaluate the different products.
- Live demonstrations from each vendor focusing on specific workflow issues in each user group.
- Products were narrowed to RIMS and Zuercher and each provided an additional, condensed demo for an expanded audience
- Onsite visits with RIMS and Zuercher Agencies to evaluate the products in use and speak to customers about their experience.

Zuercher (CentralSquare Pro)

- One database solution. Information is only entered one time.
- Hosted solution. Servers are supplied and monitored in real time by CentralSquare. Our data is continuously backed up remotely minimizing any potential loss.
- Reduces or eliminates redundant work.
- Universally liked by the agency users during onsite visit.
- Unanimous support by all users on the final evaluation committee.



Fiscal Impact

- Current cost of maintenance and support for CentralSquare OneSolution is \$172,000 annually
- Central Square Pro initial purchase price is approximately \$500,000 (the 3 other products ranged from \$800,000 to \$1,000,000)

Fiscal Impact

CAD Cost - Estimate year 1	\$ 500,000.00	Software - no licensing charges 1st year
	\$ 450,000.00	Payment from Fund 213 (AB1913)
	\$ 50,000.00	Payment from GF Police 10031004

- 1st year maintenance and licensing is included
 - Current CentralSquare/Superion Product requires \$172,352 in maintenance and licensing in the 2019/20 fiscal year this cost is already budgeted in the PD General Fund
- 2nd year maintenance and licensing \$90,000 will be paid from PD General Fund
- 5th year maintenance and licensing \$105,000 will be paid from PD General Fund

The background of the image is a large, faded seal of the Lodi Police Department. The seal is circular with a gold border. Inside the border, the words "LODI POLICE DEPARTMENT" are written in a circular path. The center of the seal features a shield with a banner that says "POLICE" and the number "33" below it. Above the shield is a smaller circular emblem with the text "THE GREAT SEAL OF THE STATE OF CALIFORNIA".

Questions ?